



366 Pine Bluff Road, Waynesboro, VA 22980

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<https://www.pinebluffpool.com>

## **REFUND POLICY**

### **RIGHTS OF CANCELLATION**

#### **Membership Cancellation by Participant**

Membership cancellations received within prior to the opening day may be eligible to receive a full refund less \$50 service fee. Membership cancellations received by June 1st may be eligible to receive a full refund less a \$100 service fee. Membership cancellations received by June 15th may be eligible to receive a full refund less a \$150 service fee. Membership cancellation after June 15th will not be eligible for refund.

All refunds will not include the new membership fee of \$100 on new memberships for both family and individuals. .

Cancellations will be accepted via email or written submission, and must be received by the stated cancellation deadline. No verbal cancellation request will be accepted. In addition:

- All refund requests must be made by the member or credit card holder.
- Refund requests must include the name of the member(s) and/or transaction number.
- Refunds will be credited back to the original credit card used for payment.

Pine Bluff Pool Board reserves the right to final decisions on any and all membership cancellation requests submitted. If you have any questions or concerns you may contact us via email at [pinebluffpool@gmail.com](mailto:pinebluffpool@gmail.com) or call (540) 363-5700.